

Wednesday 26 October 2005

8.00am – 8.45am	Registration Desk open and Welcome Coffee		
8.45am – 9.00am	Conference Opening – Mark Schenk , Convenor, actKM Forum		
9.00am – 10.00am	Opening Address – Patrick Lambe Patrick Lambe is a consultant, researcher and writer on knowledge management. He is author of “The Blind Tour Guide: Surviving and Prospering in the New Economy” and his articles can be found at www.greenchameleon.com . Patrick is President of the Information and Knowledge Management Society Singapore, and Founder of KM consulting and research firm Straits Knowledge. He is a member of the Singapore Government’s Management Standards Committee and teaches Knowledge Management at Master’s level in Singapore and Hong Kong.		
10.00am – 10.45am	Paper 1	Research Forum 1	
	Sue Halbwirth <i>The new Australian Knowledge Management Standard</i>	Aurel Brudan <i>The polyvalent role of the Balanced Scorecard as a crystallizing management tool</i>	
10.45am – 11.15am	Morning Tea		
11.15am – 12.45pm	Paper 2	Research Forum 2	
	Shawn Callahan <i>Why invest in communities of practice?</i>	Monica Kennedy <i>Exploring experiences of learning and knowing at work: findings from a public sector case study</i>	
	Paper 3	Paper 4	Research Forum 3
	Lindsey MacDonald <i>FPA Health’s story: achieving better performance outcomes for sexual health care through knowledge management</i>	Pat Byrne & Graham Durant-Law <i>TARDIS: A Knowledge Productivity Update</i>	Michelle Mau <i>Mapping Information Flows in an Australian Public Sector Organisation</i>
12.45pm – 1.45pm	Lunch		
1.45pm – 3.15pm	Paper 5	Workshop	Research Forum 4
	Denise Raybould <i>Using knowledge to unlock innovation: The Innovation Road Map</i>	Nerida Hart & Mary Teague <i>Australian Public Service KM Community Of Practice</i>	Maryam Sarrafzadeh <i>The implications of KM for the library and information professions</i>
	Adrian Farrell <i>Great Decisions - Great Results: Exposing the bottlenecks to effective decision-making</i>		Research Forum 5 Colette Woodford <i>Managing to measure: appropriate options for measuring Intellectual Capital in the APS.</i>
3.15pm – 3.45pm	Afternoon Tea		
3.45pm – 4.30pm	Paper 7	Paper 8	Research Forum 6
	Belinda Thompson <i>Taking a fresh look at KM Technologies: Profiling the organisational impact of 3 key tools</i>	Anthony Ting <i>Knowing WHO can be as good as knowing HOW</i>	Graham Durant-Law <i>The Philosophical Trinity – The Missing Link in Research Approaches?</i>
4.30pm – 5.00pm	Day 1 Conclusions - David Glynne Jones , Conference Convenor		
7.00pm	2005 ActKM Annual Awards Dinner Rydges Lakeside Hotel, Lake Michigan Room		

Thursday 27 October 2005

7.00am – 8.30am	Executive Breakfast - Rydges Lakeside Hotel	
8.00am – 9.00am	Registration Desk open and Welcome Coffee	
9.00am – 10.00am	<p>Keynote Address – Philip Hind (Chief Knowledge Officer, ATO) Philip Hind is Chief Knowledge Officer (CKO) with the Australian Taxation Office. He is responsible for information management, data warehousing, analytics and intelligence capabilities across the Office. Prior to joining the ATO in 2004, he served in a number of leadership roles with the Department of Justice in Victoria in knowledge management, IT and integrated criminal justice systems.</p> <p>During the 1990's he worked in a management consulting firm, specialising in business process reengineering, systems design, change management, performance measurement and quality management. His industry specialisations include consumer products and government services, and he has broad overseas experience in the US, Canada, Japan and SE Asia.</p>	
10.00am – 10.45am	Paper 9	Paper 10
	James Robertson <i>Understanding staff needs</i>	Liz Reuben <i>The future is wild: managing knowledge about the future</i>
10.45am – 11.15am	Morning Tea	
11.15am – 12.45pm	Paper 11	Workshop
	<p>Kate Andrews <i>Searching for the babel fish - knowledge management for turning science into practice - a story from a Research and Development Corporation</i></p>	<p>Nerida Hart, Mark Schenk, Luke Naismith & Hamid Soltani <i>Why organizations don't get best value from their knowledge and information resources: an emergent causal examination</i></p>
	<p>Paper 12 Charmaine Ryan, Bruce Millett, Debbie Rhodes <i>Developing strategic capability through a Knowledge Network Communication Work Space</i></p>	
12.45pm – 1.45pm	Lunch	
1.45pm – 3.15pm	Paper 13	Workshop
	<p>Sanjoy Bose <i>Applying the Balanced Score Card for Better Performance of Knowledge Assets: the Case of Fosters Brewing Group</i></p>	<p>Kim Sbarcea <i>Application of the new Australian Knowledge Management Standard</i></p>
	<p>Paper 14 Greg Timbrell, Orjan Taule & Patrick Lambe <i>Throwing pebbles into a dark cave: a study of participation and behaviours in the act-km online community</i></p>	
3.15pm – 4.00pm	Conference Conclusions - Mark Schenk , Convenor, actKM Forum	
4.00pm	Conference close – “Forum at the pub”	

Program Disclaimer

The speakers, topics and times are correct at the time of publishing however, in the event of unforeseen circumstances, the organisers reserve the right to alter or delete items from the conference program.