



Knowledge Management Concepts Afternoon Workshop – Standards and Case Studies Monday 27 October 2003

Introduction

A KM Concepts Workshop will be held in conjunction with the ACT Knowledge Management (actKM) Forum Fourth Annual Conference (see www.actkm.com). The concepts workshop will be an opportunity for people who are relatively new to KM to develop an understanding of what knowledge management means, why it is important and how it is implemented. The concepts workshop will provide context for full participation in the conference.

Program

The KM Concepts Workshop will be held at the Manuka Oval Conference Facility during the afternoon of Monday 27 October 2003. Following the workshop, participants will be able to attend a Cocktail Party welcoming delegates to the actKM Annual Conference.

- 1:30 – 3:00 pm:
Outline of the Standards Development Process and the Interim KM Standard
- 3:00 – 3:30 pm:
Afternoon Tea
- 3:30 – 4:30 pm:
Practical case studies about Communities, Directories, and Electronic Document Management
- 5:00 – 6:00 pm:
Cocktail Party

Speakers

James Thomson
Projects Manager
Management and Business Group
Standards Australia

Sue Halbwirth
Chairperson
KM Committee (MB-007); and
Senior Lecturer
University of Technology, Sydney

Mark Rogers
Director
Information Policy and Strategy
IP Australia

Shawn Callahan
Practice Leader
Knowledge Management
IBM Australia

Registration

The cost of the KM Concepts Workshop is \$245. The KM Concepts Workshop is sponsored by IBM Australia. Registration enquiries should be directed to:

Conference Solutions Pty Ltd as agent for actKM
PO Box 238
DEAKIN WEST ACT 2600
Phone: (02) 6285 3000
Facsimile: (02) 6285 3001
Email: actkm@con-sol.com

Name: _____ Organisation: _____

Mailing Address: _____

City: _____ State: _____ Postcode: _____

Email: _____ Telephone: _____ Facsimile: _____

Yes I will be attending the KM Concepts Workshop on Monday 27 October 2003

Please send me details regarding other conference activities

Payment Details:

- My cheque is attached made payable to "Conference Solutions – actKM"
- OR Registration faxed through, cheque to follow
- OR Please debit my credit card: MasterCard Visa Bankcard Diners Amex

Credit Card No

Cardholders name _____ Expiry Date _____ Signature _____

Authorisation Amount: _____